



Professional Services Pricing Menu

Premium support for your needs

intelliHR's professional services help you elevate your processes and systems through comprehensive, customer-focused support. A step above the rest, our professional services ensure you can get the most out of the intelliHR platform and maximize its value to your role and in your organization. With an NPS of 57, our professional customer support services are customized to the needs of your business.

Need to overhaul an outdated legacy process but not sure where to start? Looking for assistance maintaining integrations to other platforms? Our support team will work with you to create bespoke solutions, ensuring your objectives are met and providing world-class support along the way. From data uploads to design thinking workshops, our support team is here to help.

SERVICE	DELIVERABLES
<p>WORKSHOPS: intelliHR's workshop offerings are uniquely designed to solve your business pain points and challenges. Delivered in a design thinking format, our world class customer success team facilitate and guide your stakeholders, ensuring the right questions are asked to lead to impactful outcomes. Tailored to your business, workshop offerings include an orientation to your business needs, customized workshop program development, facilitation with your key stakeholders, and delivery and build of final outcomes, forms and/or workflows.</p>	
<p>Process Design Workshop Choose from: - Performance - Onboarding - Offboarding - Change in Role Price: Starting from \$5k Method: Online</p>	<ul style="list-style-type: none"> ✔ Design thinking workshop with your key stakeholders to map out one current process, pain points currently experienced, areas of refinement & a redesign of process in line with intelliHR platform capabilities ✔ Base forms & workflows built and branded; ready for customization ✔ Metric configurations ✔ Permission requirement set up (specific to the process) ✔ Technical support during the rollout process
<p>Bulk Data Upload Price: From \$250/hour Method: Online</p>	<ul style="list-style-type: none"> ✔ Upload of historical data outside of the standard implementation process data upload. ✔ Upload data types include: People Data, Job Data, Business Unit/Location Configuration, Remuneration Data ✔ intelliHR assists in providing a datasheet to be completed in preparation for the bulk upload ✔ intelliHR will assist the completion of the upload via a screen share to troubleshoot any validation errors and ensure a successful upload
<p>Miscellaneous Platform Configuration Price: From \$250/hour Method: Online</p>	<ul style="list-style-type: none"> ✔ Practical, expert assistance with any of the following configurations or set-up: <ul style="list-style-type: none"> <li style="width: 50%;">• Pulses <li style="width: 50%;">• Performance Report Templates <li style="width: 50%;">• Workflows <li style="width: 50%;">• Data Exporting/Reporting <li style="width: 50%;">• Form Designs <li style="width: 50%;">• 1:1 training session <li style="width: 50%;">• Performance Metrics <li style="width: 50%;">• Ad hoc support or guidance in any other area
<p>Bespoke Roll-out/Training Price: From \$250/hour Method: Online</p>	<ul style="list-style-type: none"> ✔ Roll-out or end-user training to internal customer end-users or management ✔ Illustration to key stakeholders the value of what has been built in the customer's tenant to assist in increasing adoption across their workforce

Reach out to your intelliHR representative to scope out your needs and a quote.

Email support@intellihr.com